



Conference OPEN MUSEUM

December $4^{th} - 6^{th}$, 2017

The Gallery of Matica srpska, Novi Sad, Serbia

Monday, December 4th

OPEN FOR ALL

10.30 – 11.30: Registration & Coffee/Tea

11.30 - 12.00: Welcome speeches:

Tijana Palkovljević Bugarski, Director of the Gallery of Matica srpska Asja Drača Muntean, Assistant to the Minister for International Relations and

European Integrations, Ministry of Culture and Information of the Republic of Serbia

Gemma Hollington, Director of Exhibitions at British Council Jelena Glišić, Project manager, Austrian Cultural Forum Belgrade

Moderator: Snežana Mišić, MA, Gallery of the Matica srpska

1st session

12.00 – 12.30: Equality and the rights of the disabled in a museum environment

Željka Bosnar Salihagić, MSc, Typhlological Museum, Zagreb, Croatia

12.30 – 13.00: Learning is easy – find out how at the museum

Željka Sušić, MSc, Typhlological Museum, Zagreb, Croatia

 $13.00-14.00:\ \textit{Making art tangible}-\textit{Art education for visually impaired people in the Kunsthistorisches}$

Museum in Vienna

Dr. Rotraut Krall, Kunsthistorisches Museum, Vienna, Austria

14.00 - 15.00: Lunch

15.00 – 16.00: Exhibition adapted for visually impaired people *Prostor*, oblik, dodir / Space, Shape, Touch

Žana Vukičević, Museum of Contemporary Art of Republic of Srpska, Banja Luka

Nina Sivec, Typhlological Museum, Zagreb, Croatia

16.00 – 16.30: Coffee break

2nd session

16.30 – 17.30: Building Bridges. How experiencing art brings people with dementia back to life

Julia Häussler, Kunsthistorisches Museum, Vienna, Austria

17.30 – 18.30: Art and inclusion program

Saša Asentić, Per.art Organization, Novi Sad, Serbia

Tuesday, December 5th

OPEN FOR NEW TECHNOLOGIES

Moderator: Jelena Ognjanović, MA, Gallery of Matica srpska

09.00 – 09.30: Welcome and overview of 'Open for new technologies'

Daniel Rowles, Target Internet, UK

 $09.30-10.30:\ \textit{The Digital Landscape-how new technologies are impacting audiences and collections}$

Daniel Rowles, Target Internet, UK

10.30 - 11.00: Coffee/Tea break

11.00 – 12.30: Digital technologies within museums and galleries – examples of how museums are using

 $technology\ to\ increase\ visitor\ engagement\ and\ improve\ accessibility\ to\ their\ collections$

Daniel Rowles, Target Internet, UK

12.30 – 13.10: KHM Stories – Exploring the Museum with a Smartphone App

Rolf Wienkötter and Larissa Kopp, Kunsthistorisches Museum, Vienna, Austria

13.10 – 13.30: Example of good practice: Feel the Art – GMS App

Darko Stanimirović, CEO of Zumoko Ltd Novi Sad, Serbia

Jelena Ognjanović, MA, Museum Educator, Gallery of Matica srpska

13.30 - 14.30: Lunch

14.30 – 16.00: Content for online audiences – how live streaming and online collections are reaching

new audiences

Daniel Rowles, Target Internet, UK

16.00 – 16.30: Coffee/Tea break

16.30 – 18.00: Digital Marketing – how digital helps you reach audiences

Daniel Rowles, Target Internet, UK

Wednesday, December 6th

OPEN FOR NEW TECHNOLOGIES

Lecturers: Daniel Rowles, Target Internet and Rebecca Moore, Arts Marketing Association, UK

09.00 – 10.30: *Content Strategy*

10.30 - 11.00: Coffee/Tea break

11.00 - 13.00: Social Media

13.00 – 13.45: Lunch

13.45 – 15.00: Email and SEO

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